

# VOLUNTEERING EXPECTATIONS



If you're aged 17+ and passionate about inspiring young people through STEM, then you can join the STEM Ambassador community! While participation in the STEM Ambassador programme is voluntary, it does come with expectations and volunteering responsibilities to ensure a positive experience.

## What we can expect from you

1

**Complete** the steps to becoming an approved STEM Ambassador before you start volunteering

2

Undertake **at least one** volunteering activity a year

3

Always treat others with **respect** to uphold the values and reputation of the STEM Ambassador programme

4

Contact your local STEM Ambassador Hub if you need **support** or guidance

5

Do your best to fulfil your volunteering commitments and provide as much **notice** as possible if you can no longer make an engagement

6

**Record** your activities on the STEM Ambassador website and provide feedback to help us evaluate impact

7

Adhere to our **policies** (including safeguarding and data protection) to ensure a safe volunteering environment and report any issues to your local STEM Ambassador Hub

## What you can expect from us

1

Always treat you with **respect** in line with our equality, diversity and inclusion policy

2

Provide an initial **induction and further training** opportunities to help you make the most of your volunteering

3

Offer **ongoing support** through your local STEM Ambassador Hub

4

Provide adequate **insurance** cover for volunteers

5

Respect your **privacy** and ensure that any data about you is protected, in line with GDPR

6

Promote a **safe** volunteering environment and deal with any complaints in a timely manner

7

**Recognise** your contribution and update you on the difference it's making

### Your Data

STEM Learning is committed to protecting the privacy and security of your information, adhering to all relevant Data Protection Legislation, including GDPR. We collect only the data we need about our volunteers for a number of reasons, including to safeguard vulnerable people, match volunteers to suitable opportunities and evidence impact of the programme.

Our **Privacy Policy** gives you more information of how we use your data, your data rights and how we ensure that personal / sensitive information is appropriately safeguarded.